



June 12, 2017

Dear Valued Customers,

Operating in/out of the airlines in JFK and EWR has always presented challenges. More specifically, hours of service issues in terms of excessive waiting time.

These airline inefficiencies translate into additional expense. AGX has absorbed this “inefficiency cost factor” over the years, but can no longer afford to do so.

Regrettably, efforts to resolve the issues / challenges have not materialized into corrective action plans from the airlines.

Therefore, AGX will assess a JFK & EWR airline surcharge of \$18.00 per LTL shipment (drop or recovery) to help offset the additional operating expense. JFK is effective 7/10/17 and EWR 7/31/17.

All exclusive use vehicle and cap rated shipments will still be subject to our waiting / detention time charges. They will not be subject to the \$18.00 LTL airline shipment surcharge.

Again, this shipment surcharge is strictly airline related and excludes all non - airline locations.

Your understanding and continued support of AGX is greatly appreciated.

Regards,

Dave Londino  
President  
Air Ground Xpress, Inc.